



**Isle of Man**  
Government

*Reiltys Ellan Vannin*



Welcome to the

# Isle of Man Government Conference

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➤ Building a better future together



# The future of health and care delivery

Teresa Cope – Chief Executive

*21 September 2023*



## *What I will cover today...*

- The future model of health and care delivery on the Island
- Integration: the case for change
- Overview of the individual projects that will enable the change
- Q&A



## Who you'll hear from today...



**Will Bellamy**

Head – Isle of Ambulance Service



**David Hamilton**

Interim Executive Director – Social Care, Mental Health and Safeguarding



**Annmarie Cubbon**

General Manager – Integrated Primary and Community Care



**Oliver Radford**

Executive Director – Health Services



**Michelle Breed**

Head of Service – Intermediate Care



## *Our Vision and strategic priorities...*

*Vision: To become the best small-Island health and care system in the world*

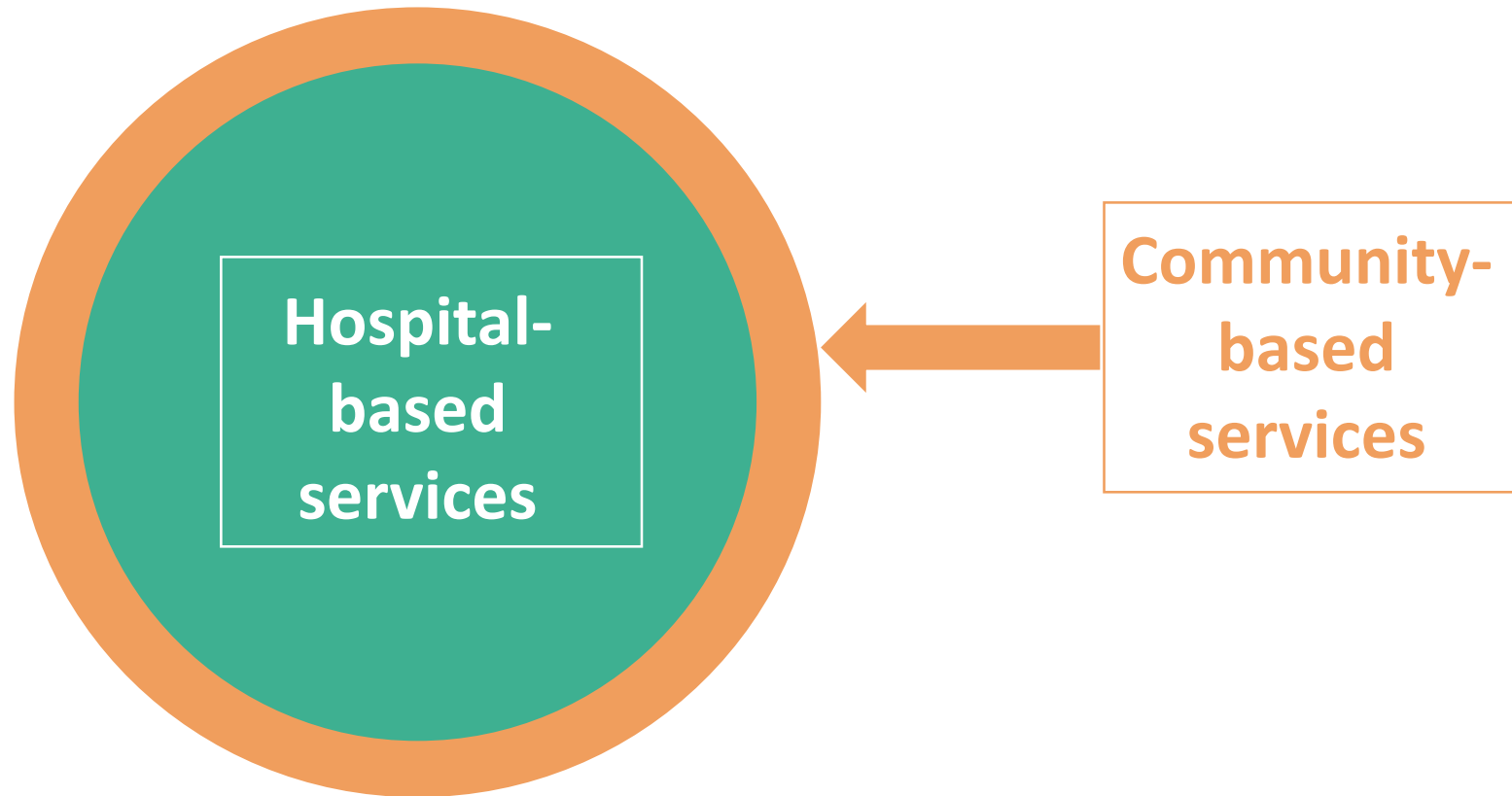


### **Strategic priorities:**

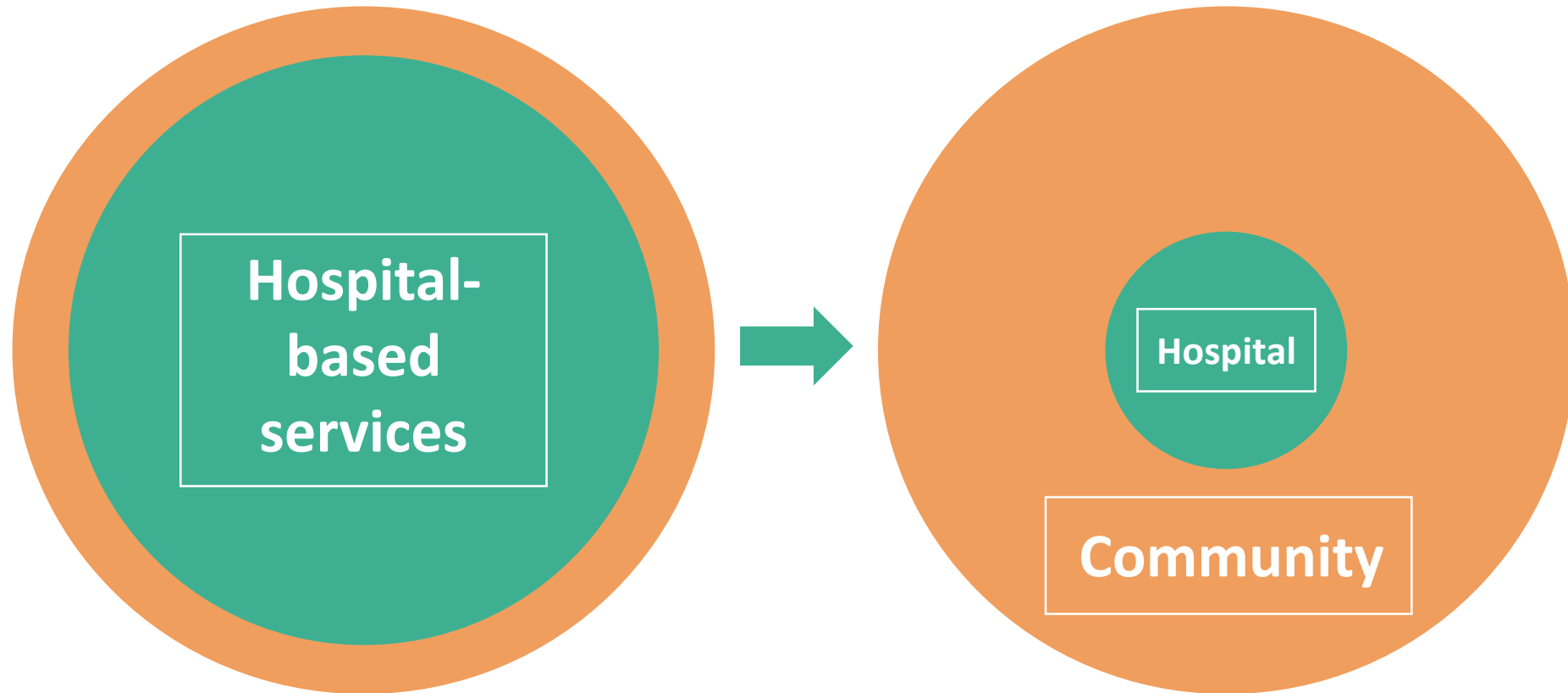
- Improving patient safety and quality
- Establishing a positive working culture
- Improving financial health
  - *Improving productivity and efficiency*
- Promoting integration of services across both health and Social Care
  - *Strengthening strategic partnerships – Tertiary and Third Sector*



## *Current v future: Current*

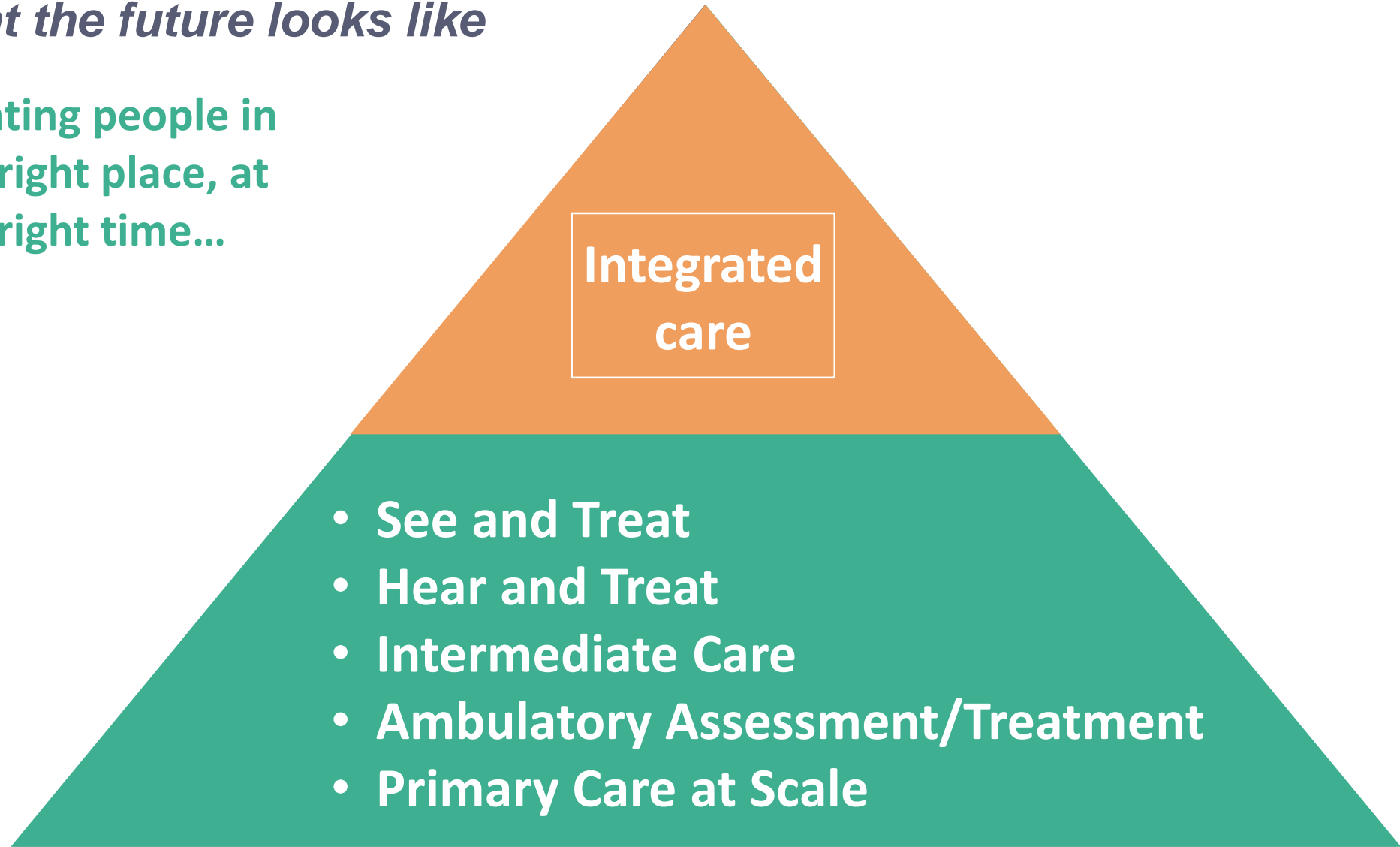


## *Current v future: Future*



## *What the future looks like*

Treating people in  
the right place, at  
the right time...





*The case for change: Why do we need to?*



## *Hear and Treat (Isle of Man Ambulance Service)*



### What?

Clinical Navigation function within the Emergency Services Joint Control Room

### Why?

Managing our call demand better – improved triage, better signposting, patients accessing the right care first time

### When?

Already happening from 07:00 – 19:00 (aim to deliver this 24/7 from mid-2024 onwards)



## See and Treat (Isle of Man Ambulance Service)



### What?

Clinical assessment carried out in a patient's home by a Specialist Practitioner with an advanced clinical skillset, overseen by a Consultant Paramedic:

- Immediate assessment, diagnosis and treatment – patient remains at home
- OR patient is referred to an appropriate health/care facility

### Why?

Enables patients to stay at home or receive care closer to home – enables faster recovery at home

**When?** Early 2024 (TBC)



# Ambulatory Assessment and Treatment Unit (AATU)



## What?

Clinic where adult patients will be seen, diagnosed, treated and discharged home on the same day – patients will be booked into available appointments slots

## Why?

Provides same-day ambulatory care, avoiding inpatient admission for treatment that can be given in a clinic environment

## When?

Early 2024 (TBC)



# Intermediate Care



## What?

Support for patients to remain at home and receive ongoing treatment and support there

## Why?

Reduces avoidable attendance at the Emergency Department and subsequent admission to hospital; supports people maintaining their independence in their own home

## When?

Early 2024 (TBC)



# Primary Care at Scale



INTEGRATED PRIMARY  
AND COMMUNITY  
CARE, AND THERAPIES

## What?

Establishment of Primary Care Homes in the North, South, East and West which are a combination of GP Practices working together with community-based services within a Wellbeing Partnership

## Why?

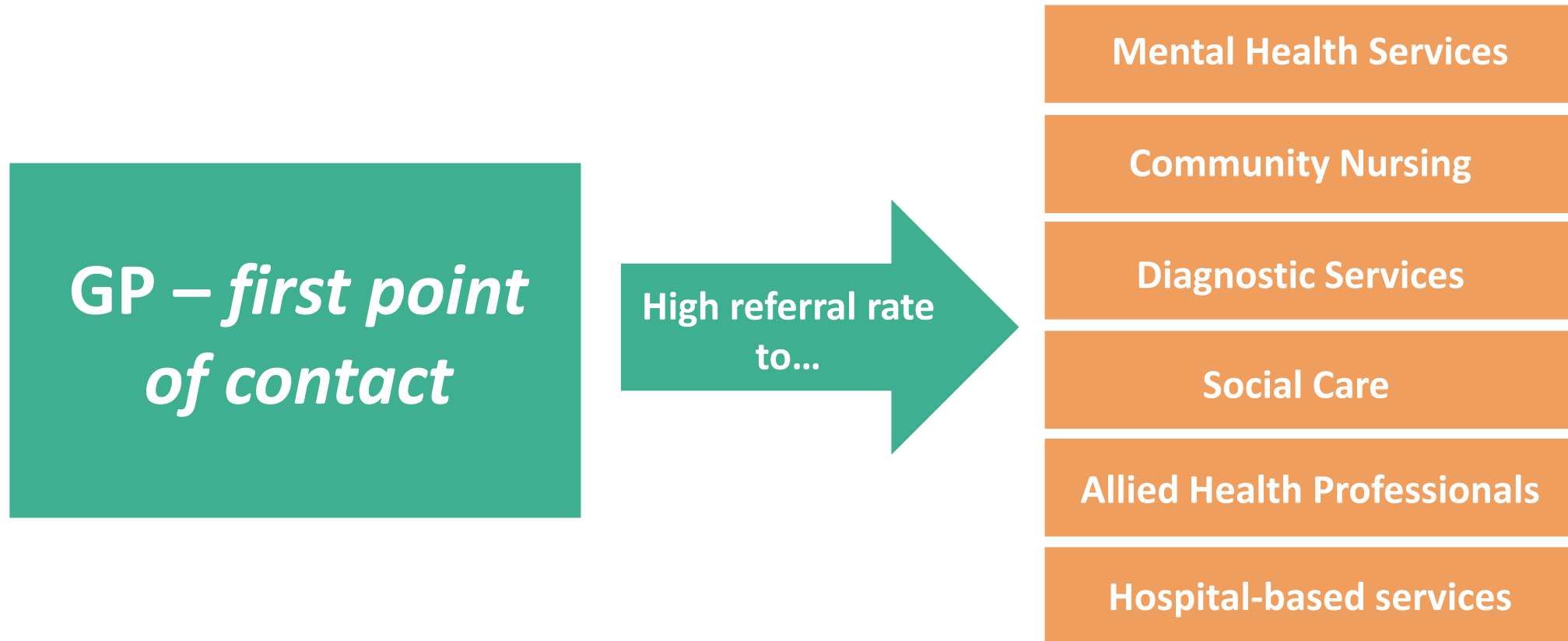
Ensures integration of care closer to a person's home, and means they see the right Practitioner first time – they don't always need to see a Doctor

## When?

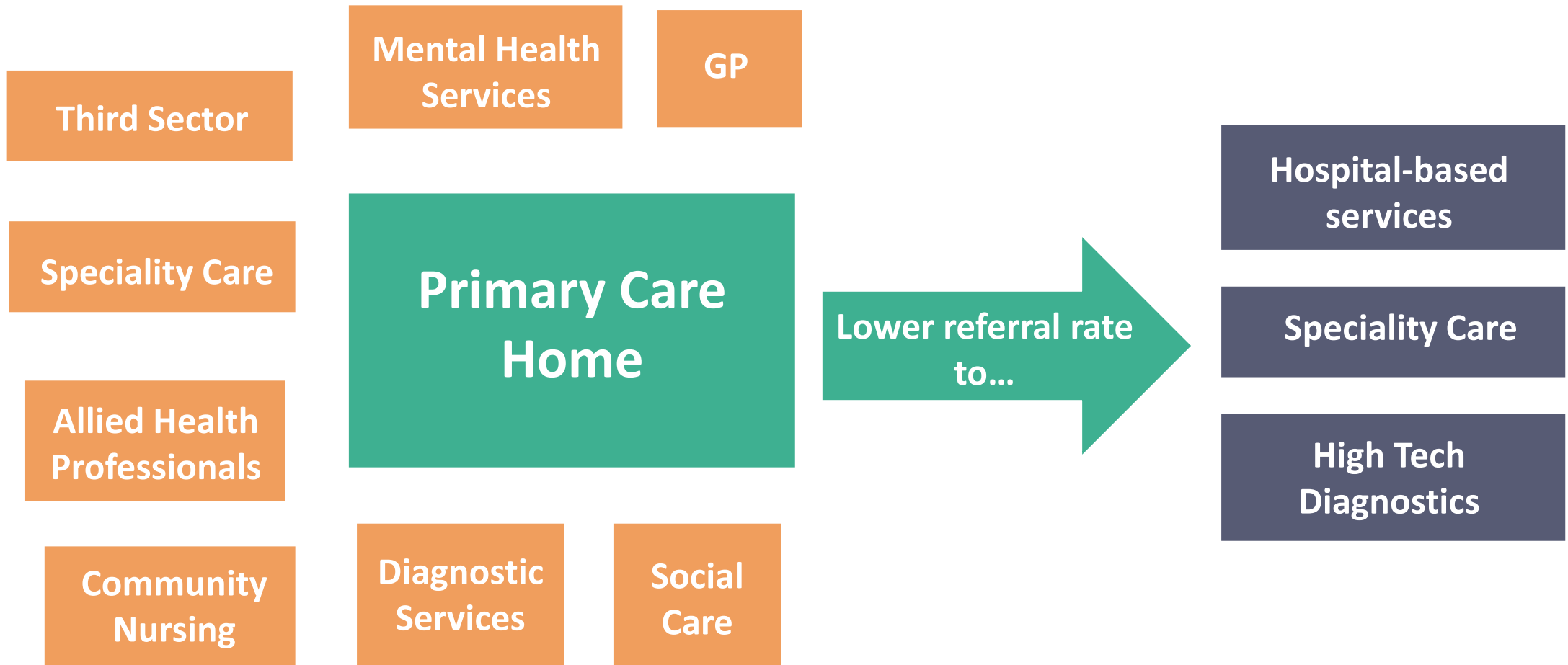
By 2027



## Primary Care – what this currently looks like

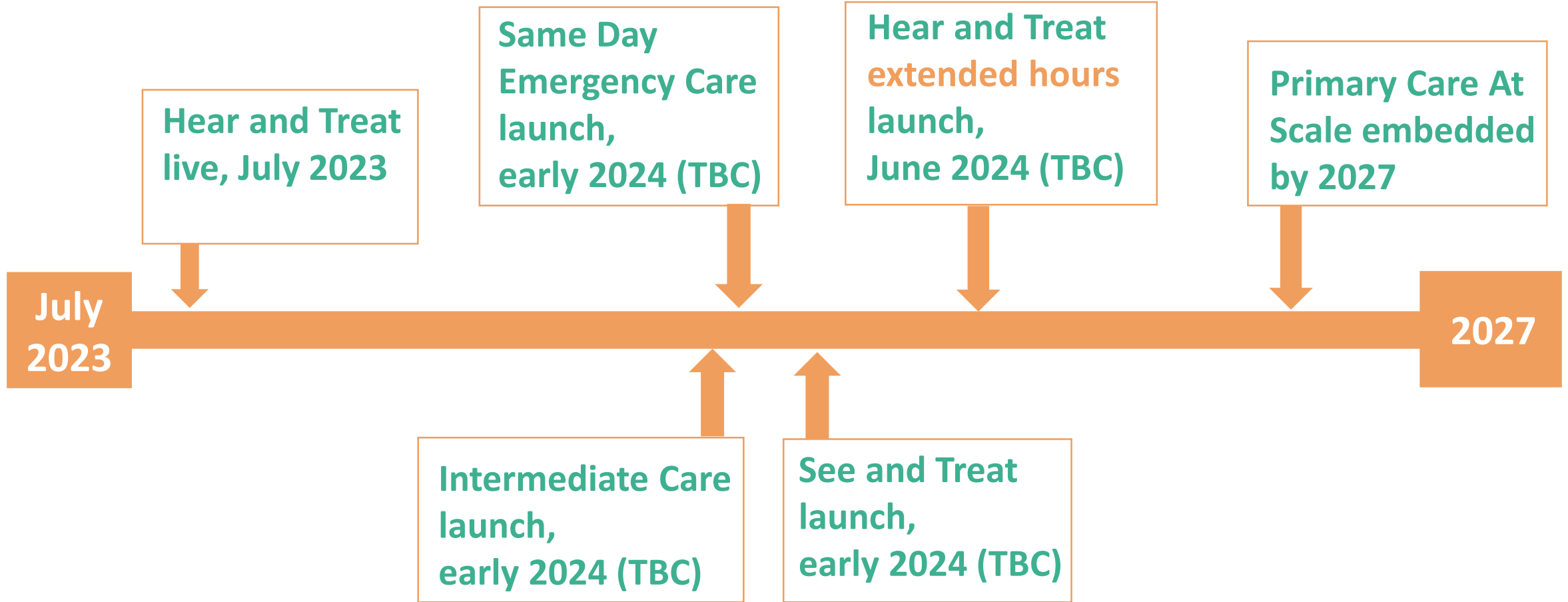


# Primary Care – what the future looks like





# Timeline





do you have any  
questions for us?

## Our panel...



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Head – Isle of Ambulance Service



**David Hamilton**

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**Annmarie Cubbon**

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Kiarail Vannin

we care...





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